

WE ARE BEHIND BECAUSE OF OUR TRIP TO DETROIT

EXPECT US TO HAVE YOUR BOX FOR 7 TO 14 DAYS BEFORE FINALLY RETURNING IT TO YOU

8/14/17

ATTENTION

We will be attending our third metallurgical seminar on August 4th and 5th 2017 in Detroit. We will be closed August 2nd through August 7th for travel and we are not answering the phone during this timeframe. Please don't leave a message, call us when we get back. The post office will hold and not deliver all incoming boxes from August 1st to August 8th when we re-open. Use the tracking number on your receipt.

Please send your stuff AFTER we get back rather than before. Everyone will think to get their stuff done before we leave and we'll get overwhelmed with boxes and it may not get done before we leave and it will sit until we get back. If a couple extra days isn't going to matter, then ship when you want. But have backup equipment because we aren't going to move your box ahead if you call frantic.

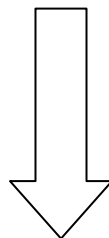
Posted 6/28/17

ATTENTION

We will be observing Christmas Day with our family in Arkansas. We will be closed December 20th through December 28th, reopening December 29th. Plan your shipments accordingly. We are not answering the phone during this timeframe. Please don't leave a message, call us when we get back. The post office will hold and not deliver all incoming boxes from Dec 20th until Dec 29th when we re-open. Use the tracking number on your receipt.

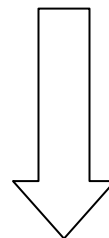
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Posted 7/5/17



INVENTORY SHEET STARTS ON NEXT PAGE

PRINT PAGES 2 - 4



Name and/or Shop Name _____ 7/25/17

Address _____ **IF NEW ADDRESS** circle

City _____ State _____ Zip _____

Phone _____ Cell _____

Email _____ (will send return tracking number here)

Billing address for CC _____

Description – Mail-in Price List	Price	Quantity	Total
Blade Box (No More Broken Teeth!) Holds 28 blades very securely <i>We charge 50 cents a blade to wrap in bubble wrap</i>	\$5.00 each <i>-Re-Usable-</i>		\$
Pet Grooming blades with SILVER STEEL cutters	\$6.00 Set <i>-All Brands-</i>		\$
Pet Grooming blades with WHITE CERAMIC cutters	\$7.00 Set <i>-All Brands-</i>		\$
Large 4" Farm, Lister, and 4 Point blades	\$7.00 Set		
Wahl 5-N-1 Blade Refurbishing (new parts installed if they are broken, blade is almost new)	\$10.00 each This is the best deal for 5-N-1's		\$
Beveled Edge Shears or old style thinners with a beveled cutting blade.	\$6.00 each <i>-All Brands-</i>		\$
Shears requiring a Convex Edge. This includes all chunkers, premium shears, and thinners with a convex cutting blade. These need honed.	\$12.00 each Raise to \$15.00 on 10/1/17		\$
Clipper Repair \$10 + Parts ANDIS CLIPPERS ONLY No cordless clippers or other brands.	Only 1 or 2 Clippers Please		\$
Surgical/Dental Instruments (Vets)	\$6.00 each		\$
Any shears have Corrugation? We really don't like to put it on shears. Shears will not be as sharp with it applied.			
Do any of the blades have broken teeth? If find blades with broken teeth that aren't 30's or 40's I will call you.	How Many	Sharpen? Y N	
Do you want me to use a credit card you have on file with me?? (or in the margin write CC#, Exp date, Last three numbers on the back... I'll store it) PLEASE CALL US WITH YOUR CARD NUM'S	Circle YES	←	\$
RETURN INSURANCE If you want insurance, it's not part of the shipping deal. How much insurance do you want? >>> We are not responsible for damage in transit. WE DON'T ADD INSURANCE AUTOMATICALLY	\$ \$5000 limit US \$500 limit Intl.		\$

CHARGE CARDS ONLY, NO CHECKS CC Number: _____ Exp Date: _____ Last 3 #s on Back: _____
 If you don't have a card on file, or don't want to write your CC number here, **PLEASE TAKE A MINUTE AND CALL US WITH IT, 251-232-5353.** We don't call

Why This Inventory Sheet Is Important

It will give us all the information we need to get your order back to you in a timely manner, please fill it out entirely.

It will tell you what you're going to spend on your sharpening, less return shipping. We won't call with the total of your order.
BLADES: Check them real careful and make sure your blades are worth sharpening. We will not call you if we find #30 blades with broken teeth in your order, most groomers use those on comb attachments. We will call if we find other blades with broken teeth not listed on this inventory sheet. There's a place to mark blades with broken teeth. We won't sharpen bad or worn out blades.

SHEARS: Your shears are very important, and we sharpen ALL shears and are certified by several shear companies. Check your shears to make sure they are worth sharpening. If they are all ground up from years of sharpening, and have very little blade left to them, they may never cut like they should. If your shears are bent from dropping them, we are good at realigning them and will do our best to fix them. Sometimes with chunkers and thinners they can't be aligned correctly if bent because it's hard to bend the tooth blades without breaking them, and we won't go that far with any shear. If we work on a shear and it still doesn't cut like we think it should cut, you will be notified on the invoice as "Bad Shear", and the sharpening for that shear will be free.

LEFTIES: We don't warranty the sharpening of ANY left hand shear. If you're not good with this, don't send any.

Corrugation/Serration: We don't apply it to shears, you don't need it because it makes the blade it's on not cut good.

The Free Return Shipping Deal (less insurance)

We will give free return shipping on orders that have \$100.00 or more of sharpened items to the lower 48 states only. This includes blades and shears only, NOT THE INVOICE TOTAL. Does not include any parts, equipment sales, or clipper repair, just sharpened items only. Example: When your invoice totals \$130.00, and the total items sharpened equaled \$99.00, you will pay the return shipping.

Make sure all your equipment works within 5 days of receiving back, then you can store it away.

Any problems call us immediately, 251-232-5353. No texts or emails, that's our service policy.

We are not responsible for lost or damaged items during shipment, you make the insurance claim .

Once USPS takes ownership of your box from us, it's out of our control. The USPS emails a tracking number to you for your box, check your spam folder, and make sure we have a valid email address.

Please don't call and ask if your box arrived, that's not part of our customer service. Use your tracking.

A normal sharpening order is 14 blades, 3 shears, and a clipper. If you ship a very large order it will take longer to complete.

During the months of November, December, January to March, we can get behind a little because of the volumes we get in.

*** We do not sharpen home groomers. If you're just grooming your own dogs please find another sharpener ***

PAYMENT METHODS: NO CHECKS, NO PAYPAL, NO AMEX CARDS, (VISA, MC, DIS only)

Please CALL US with your card number if it's not on file and you don't send it with your order. Take a minute when you have a break and call us with it.

WHAT KIND OF CLIPPERS DO YOU USE? _____

***** We will test your blades on the same clipper you use. Our clipper has new parts installed weekly, so if they cut here and not on your clipper, yours may need maintenance.**

If You're Sending Your Andis Clipper For Repair

IF PARTS ARE NEEDED DO YOU WANT TO PREAUTHORIZE THIS, OR DO YOU WANT ME TO CALL FIRST BEFORE INSTALLING NEW PARTS?

(Calling for minor repairs extends the time for order to go back out)

PLEASE CIRCLE ONE >>>
(For clipper repair only, nothing else)

PREAUTHORIZE

CALL FIRST
*w/clipper repair estimate only
Not for a payment method
or anything else*

DO YOU NEED ANY CLIPPER PARTS SENT BACK WITH ORDER ?

We are distributors for Andis and Furzone. We have an enormous stock of parts for Andis clippers. Write down what you need?? (blade drives, cords, levers, hinges, switches)

IF WE TALKED ON THE PHONE ABOUT ANYTHING, PLEASE DETAIL IT HERE.

If I promised to do something or get something done write it here. I won't remember our conversation and I don't write anything down. It may not get done if you don't remind me of the specifics in detail of our conversation. If you call me AFTER you mail the box and didn't write anything here, I still don't write anything down, emails better.

There is a shipping label below, cut out and tape to box.

Below is a table of current insurance rates (2017) for the US Post Office.

Amount of Insurance Requested	Cost
\$100	\$2.75
\$200	\$3.50
\$300	\$4.60
\$400	\$5.80
\$500	\$7.00
\$600	\$9.45
\$700	\$10.75
\$800	\$12.05
\$900	\$13.35
\$1,000	\$14.65
\$1,500	\$21.15
\$2,000	\$27.65

To save money you may want to use one of the Flat Rate ® boxes the Post Office offers that has a flat rate to any domestic state no matter how much it weighs. There is also "Regional" boxes, The postage is very cheap compared to regular box mail. This is our choice to mail back to you with. **SAVE THE BOX!**

****DO NOT USE A SMALL FLAT RATE BOX, IT WILL BURST OPEN IF DROPPED OR THROWN BECAUSE THE CARDBOARD IS VERY THIN.****



Regional Boxes
Postage is very cheap



This is: **Flat Rate Boxes**
Size: **Medium and Large**



This is: **Flat Rate Bubble Bag, \$8.00 to ship anywhere.**
Size: **12.5 X 9.5"** Holds 20#, Great for full blade box.

-----CUT OFF THIS LABEL AND TAPE IT YOUR BOX-----

Northern Tails Sharpening
Jeff Andrews
2319 Granada Avenue
Mobile, AL 36693

"USPS Tracking" is on the box. It tracks the box and you can track it online.
Keep your receipt, your tracking number is on it. Don't call us and ask if your box arrived here.