

This Is An Information Page Only

We lost two of our employee's due to college, and a husband's job relocation, plus the 3 hurricanes that affected us. We are always behind a couple days right now, and large orders will extend that time. Average orders are 14 blades, 3 pair of shears, and a clipper. Excessive amounts of equipment will take a longer time to service. We are one of the most popular sharpening services in the USA because we do it right the first time, that's why we are always super busy. We exceed our customers' expectations with our work, that's why most don't mind a small delay. Until we get a new person trained, we hope you understand.

WE ARE BEHIND 10 - 14 DAYS NOW

Keep this in mind, and thanks for your understanding and patience.

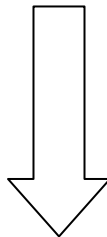
10/8/17

ATTENTION

We will be observing Christmas Day with our family in Arkansas. We will be closed December 20th through Jan 3rd 2018, reopening Jan 4th 2018. Plan your shipments accordingly. We are not answering the phone during this timeframe. Please don't leave a message, call us when we get back. The post office will hold and not deliver all incoming boxes from Dec 18th until we pick them up on Jan 4th 2018 when we re-open. Use the tracking number on your receipt.

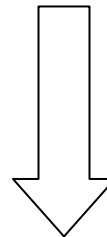
Please send your stuff AFTER we get back (Jan 4th) and not before. Don't mail anything to us after December 12th 2017 because it won't get done and mailed back out. Everyone will think to get their stuff done before we leave and we'll get overwhelmed with boxes and it may not get done before we leave and it will sit two weeks until we get back. Have backup equipment because we aren't going to move your box ahead if you call frantic.

Posted 7/5/17



INVENTORY SHEET STARTS ON NEXT PAGE

PRINT PAGES 2 - 4



Name and/or Shop Name _____ 10/15/17

Address _____ **IF NEW ADDRESS** circle

City _____ State _____ Zip _____

Work _____ Cell _____

Email _____ (will send return tracking number here)

Billing address for CC _____

Description – Mail-in Price List	Price	Quantity	Total
Blade Box (No More Broken Teeth!) Holds 28 blades very securely We charge 50 cents a blade to wrap in bubble wrap	\$5.00 each -Re-Usable-		\$
Pet Grooming blades with SILVER “STEEL” cutters	\$6.00 Set -All Brands-		\$
Pet Grooming blades with WHITE “CERAMIC” cutters	\$7.00 Set -All Brands-		\$
Large 4” Farm, Lister, and 4 Point blades	\$7.00 Set		\$
Wahl 5-N-1 Blade Refurbishing (new parts installed if they are broken, blade is almost new)	\$10.00 each This is the best deal for 5-N-1’s		\$
Beveled Edge Shears or old style thinners with a beveled cutting blade.	\$6.00 each \$8.00 EA ON 12/1/17		\$
Shears requiring a Convex Edge. This includes all chunkers, premium shears, and thinners with a convex cutting blade. These need honed.	\$15.00 each -All Brands-		\$
Clipper Repair \$15.00 + Parts ANDIS CLIPPERS ONLY No cordless clippers or other brands.	Only 1 or 2 Clippers Please		
No warranty on Lefty shears, can’t test them. SEND AT YOUR RISK. No refunds or redo’s			
Surgical/Dental Instruments (Vets)	\$6.00 each		\$
Do any of the blades have broken teeth? If find blades with broken teeth that aren’t 30’s or 40’s I will call or note on invoice.	How Many	Sharpen? Y N	
Use the credit card on file? Not on file? Write the CC#, Exp date, Last three numbers on the back in the margin on right. PLEASE CALL US WITH YOUR CARD NUM’S We will not call you for your card numbers.	Circle YES	NO Checks	No Invoicing you for payment
RETURN INSURANCE If you want insurance, it’s not part of the shipping deal. How much insurance do you want? >>> Insurance is extra to the shipping costs. WE DONT ADD INSURANCE AUTOMATICALLY	\$5000 limit US See Chart for amounts and cost	Amount of insurance needed	Cost \$
Price of return shipping on orders under \$100	➔		\$10.00
Price of return shipping on orders OVER \$100	➔		FREE

CHARGE CARDS ONLY, NO CHECKS CC Number: _____ Exp Date: _____ Last 3 #s on Back: _____
If you don’t have a card on file, or don’t want to write your CC number here, **PLEASE TAKE A MINUTE AND CALL US WITH IT, 251-232-5353.** We don’t call

Why This Inventory Sheet Is Important

It will give us all the information we need to get your order back to you in a timely manner, please fill it out entirely.

It will tell you what you're going to spend on your sharpening, less return shipping. We won't call with the total of your order.
BLADES: Check them real careful and make sure your blades are worth sharpening. We will not call you if we find #30 blades with broken teeth in your order, most groomers use those on comb attachments. We will call if we find other blades with broken teeth not listed on this inventory sheet. There's a place to mark blades with broken teeth. We won't sharpen bad or worn out blades.
SHEARS: Your shears are very important, and we sharpen ALL shears and are certified by several shear companies. Check your shears to make sure they are worth sharpening. If they are all ground up from years of sharpening, and have very little blade left to them, they may never cut like they should. If your shears are bent from dropping them, we are good at realigning them and will do our best to fix them. Sometimes with chunkers and thinners they can't be aligned correctly if bent because it's hard to bend the tooth blades without breaking them, and we won't go that far with any shear. If we work on a shear and it still doesn't cut like we think it should cut, you will be notified on the invoice as "Bad Shear", and the sharpening for that shear will be free.
LEFTIES: We don't warranty the sharpening of ANY left hand shears, send at your own risk. No Refunds or Re-do's.
Corrugation/Serration: We don't apply it to shears automatically, if you have to have it, document that you want it applied.
Curved Chunkers & Curved Thinners. WE DON'T SHARPEN THEM BECAUSE OF PROBLEMS WHEN THEY ARE BENT.

The Free Return Shipping Deal (less insurance)

We will give free return shipping on orders that have \$100.00 or more of sharpened items to the lower 48 states only. This includes blades and shears only, NOT THE INVOICE TOTAL. Does not include any parts, equipment sales, or clipper repair, just sharpened items only. Price of return shipping for orders UNDER \$100.00 in sharpened items is a flat rate of \$10.00 to lower 48 states.

NOTE: We won't pay return shipping on the "Davis" box or "Davis-Like" boxes, no matter if your sharpening total is \$100.00. The postage to ship this box is outrageous for both of us.

Make sure all your equipment works within 5 days of receiving back, then you can store it away.

Any problems call us immediately, 251-232-5353. No texts or emails, that's our service policy.

We are not responsible for lost or damaged items during shipment, you make the insurance claim. Once USPS takes ownership of your box from us, it's out of our control. The USPS emails a tracking number to you for your box, check your spam folder, and make sure we have a valid email address.

Please don't call and ask if your box arrived, that's not part of our customer service. Use your tracking.

A normal sharpening order is 14 blades, 3 shears, and a clipper. If you ship a very large order it will take longer to complete. During the months of November, December, January to March, we can get behind a little because of the volumes we get in.

*** We do not sharpen SELF GROOMERS. If you're just grooming your own dogs please find another sharpener ***

PAYMENT METHODS: NO CHECKS, NO PAYPAL, NO AMEX CARDS, (VISA, MC, DIS only)

Please CALL US with your card number if it's not on file and you don't send it with your order. Take a minute when you have a break and call us with it.

WHAT KIND OF CLIPPERS DO YOU USE? _____

***** We will test your blades on the same clipper you use. Our clipper has new parts installed weekly, so if they cut here and not on your clipper, yours may need maintenance.**

If You're Sending Your Andis Clipper For Repair

IF PARTS ARE NEEDED DO YOU WANT TO PREAUTHORIZE THIS, OR DO YOU WANT ME TO CALL FIRST BEFORE INSTALLING NEW PARTS?

(Calling for minor repairs extends the time for order to go back out)

PLEASE CIRCLE ONE >>>
(For clipper repair only, nothing else)

PREAUTHORIZE

CALL FIRST
*w/clipper repair estimate only
Inspection of a clipper for
problems is still \$15.00 labor,
even if we fix it or not*

DO YOU NEED ANY CLIPPER PARTS SENT BACK?

We are distributors for Andis and Furzone. We have an enormous stock of parts for Andis clippers. Write down what you need?? (blade drives, cords, levers, hinges, switches)

IF WE TALKED ON THE PHONE ABOUT ANYTHING, PLEASE DETAIL IT HERE.

If I promised to do something or get something done write it here. I won't remember our conversation and I don't write anything down. It may not get done if you don't remind me of the specifics in detail of our conversation. If you call me AFTER you mail the box and didn't write anything here, I still don't write anything down, emails better.

There is a shipping label below, cut out and tape to box.

Below is a table of current insurance rates (2017) for the US Post Office.

Amount of Insurance Requested	Cost
\$100	\$2.75
\$200	\$3.50
\$300	\$4.60
\$400	\$5.80
\$500	\$7.00
\$600	\$9.45
\$700	\$10.75
\$800	\$12.05
\$900	\$13.35
\$1,000	\$14.65
\$1,500	\$21.15
\$2,000	\$27.65

To save money you may want to use one of the Flat Rate ® boxes the Post Office offers that has a flat rate to any domestic state no matter how much it weighs. There is also "Regional" boxes, The postage is very cheap compared to regular box mail. This is our choice to mail back to you with. **SAVE THE BOX!**

****DO NOT USE A SMALL FLAT RATE BOX, IT WILL BURST OPEN IF DROPPED OR THROWN BECAUSE THE CARDBOARD IS VERY THIN.****



Regional Boxes
Postage is very cheap



This is: **Flat Rate Boxes**
Size: **Medium and Large**



This is: **Flat Rat Bubble Bag, \$8.00 to ship anywhere.**
Size: **12.5 X 9.5"** Holds **20#**, Great for full blade box.

-----CUT OFF THIS LABEL AND TAPE IT YOUR BOX-----

Northern Tails Sharpening
Jeff Andrews
2319 Granada Avenue
Mobile, AL 36693

"USPS Tracking" is on the box. It tracks the box and you can track it online.
Keep your receipt, your tracking number is on it. Don't call us and ask if your box arrived here.